



HOUSEKEEPING RULES for municipal flats

Everyone who lives in a municipal block of flats must contribute to general well-being in the neighbourhood and a good residential environment. As a tenant you are also responsible for your guests.

1. General peace and quite

- a. There must be peace and quiet inside and outside the building between 11 pm and 7 am. During the rest of the time it is important to show consideration for your neighbours.
- b. The doors to the street, basement and loft must always be locked.

2. Your flat

- a. As a tenant you are obliged to clean and maintain your dwelling. You are also obliged to report immediately if there is damage in your flat or if you find pests there.
- b. Only toilet paper can be discarded in the toilet. You are responsible for keeping drains open and you will have to unclog the toilet yourself if it becomes clogged.
- c. To prevent damage from moisture and fungus you must always keep air vents open and air your flat regularly. This must be done all year round. When you are cooking, the kitchen ventilator or fan must always be on.
- d. It is not allowed to install an outdoor antenna or aerial.
- e. It is not allowed to shake mats or rugs from balconies or windows.
- f. It is not allowed to feed birds from your own flat.
- g. You are responsible for changing the battery in the smoke and fire detectors, and for shaking the fire extinguisher at least once a year.

3. Common areas

- a. Private property must be kept in your own flat or the storeroom you have been assigned. Any property placed in common areas may be removed by the house owner with no prior notification.
- b. No unregistered vehicles may be parked on the municipal property.
- c. All tenants are obliged to comply with Trondheim local authority's rules in force for sorting waste at the source. Property or waste must never be placed outside municipal containers. You must arrange your own transport of large objects to the waste facility.

4. Pets

- a. As a general rule, two pets, such as a dog and a cat, are allowed. If the animals become a nuisance for neighbours or damage the building, Trondheim local authority, in its capacity as the house owner, may ask you to give up your pet(s).

5. Violation of the housekeeping rules

- a. The housekeeping rules are part of the lease. Violation of the rules will be considered to be in breach of the lease and you may be liable for compensation or evicted, or your lease may be terminated.

6. Complaint relating to the housing environment

- a. If your neighbour violates the housekeeping rules or is a nuisance, you should submit a written complaint to Trondheim local authority. This may be done using the form "Klage på bomiljø" (Complaint about the housing environment) that is available on the net. Send it by e-mail to bomiljo@trondheim.kommune.no or by regular post.